



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 6, 2019

Ms. Liz Jones
Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582

NEF-150MR
19V-228

Subject: A/C Wiring may Overheat

Dear Ms. Jones:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TIFFIN/BUS/2018-2019
TIFFIN/PHAETON/2018-2019
TIFFIN/ZEPHYR/2018-2019

Mfr's Report Date: March 22, 2019

NHTSA Campaign Number: 19V-228

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 2,289

Problem Description:

Tiffin Motorhomes, Inc. (Tiffin) is recalling certain 2018-2019 Phaeton, Allegro Bus, and Zephyr motorhomes. The alternating current electrical wires may have been improperly secured in the Energy Management Module, causing increased electrical resistance.

Consequence:

The additional resistance can cause the wires to overheat, increasing the risk of a fire.

Remedy:

Tiffin will notify owners, and dealers will inspect the Alternating Current Relay Board and make sure the wires are properly secured, free of charge. The recall is expected to begin in May 2019. Owners may contact Tiffin customer service at 1-256-356-8661. Tiffin's number for this recall is TIFF-111.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

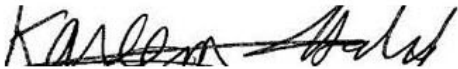
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Tiffin's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement