#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 19V-224

**Manufacturer Name:** REV Recreation Group

**Submission Date:** MAR 22, 2019 **NHTSA Recall No.:** 19V-224 **Manufacturer Recall No.:** 190318REV



#### **Manufacturer Information:**

Manufacturer Name: REV Recreation Group

Address: 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone: 800 509 3417

# **Population:**

Number of potentially involved : 53 Estimated percentage with defect : 70 %

#### **Vehicle Information:**

Vehicle 1: 2019-2019 Fleetwood Flair Vehicle Type: LOW VOLUME VEHICLES

Body Style: OTHER Power Train: GAS

Descriptive Information: Units in the recall population have battery hold-down straps attached to mounting

brackets; both the straps and the brackets have metal components and were mounted in a manner that could allow the auxiliary batteries to shift or move, and make contact between the battery terminals and the hold-down straps and/or their mounting brackets. Products not included in the recall either do not have battery hold-down straps attached to metal brackets, or have had the battery hold-down strap mounting brackets and the straps installed in a manner that does not allow their

metal components to contact the auxiliary battery terminals.

Production Dates: JAN 31, 2019 - FEB 28, 2019

Vehicle 2: 2019-2019 Holiday Rambler Admiral

Vehicle Type: LOW VOLUME VEHICLES

Body Style : OTHER Power Train : GAS

Descriptive Information: Units in the recall population have battery hold-down straps attached to mounting

brackets; both the straps and the brackets have metal components and were mounted in a manner that could allow the auxiliary batteries to shift or move, and make contact between the battery terminals and the hold-down straps and/or their mounting brackets. Products not included in the recall either do not have battery hold-down straps attached to metal brackets, or have had the battery hold-down strap mounting brackets and the straps installed in a manner that does not allow their

metal components to contact the auxiliary battery terminals.

Production Dates: JAN 30, 2019 - FEB 28, 2019

## **Description of Defect:**

Description of the Defect: On motorhomes affected by this recall, the auxiliary batteries, located inside

the interior step compartment, were installed with hold-down straps attached with mounting brackets; both the straps and the mounting brackets have metal components and were mounted in a manner that could allow the batteries to shift or move, and make contact between the battery terminals and the hold-

down straps and/or their mounting brackets.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the metal on the battery hold-down strap or the metal hold-down strap

mounting bracket, contacts the battery terminal, a fire could result, posing the

risk of property damage, personal injury or death.

Description of the Cause: The metal on the battery hold-down straps, or the metal battery hold-down

strap brackets, may contact the battery terminal.

Identification of Any Warning The battery may become hot and may begin to smoke and/or emit a "burnt"

that can Occur: odor. In addition, the vehicle may exhibit 12-Volt electrical issues affecting

operations controlled by the auxiliary batteries.

## **Supplier Identification:**

### **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

country. In

#### **Chronology:**

3/11/2019: REV RV received information that a motorhome delivery driver had experienced electrical issues possibly resulting from a heat-related damaged auxiliary battery and attached battery wiring.

3/12/2019: The motorhome with the battery issue was returned to REV RV for evaluation. REV RV began an investigation.

3/12/2019-3/15/2019: REV RV Product Development advised that a material change order was issued January 14, 2019, adding the battery hold-down straps and strap mounting brackets. REV RV conducted research to determine the affected scope.

3/13/2019: As a precaution, REV RV implemented a stop ship on all models subject to the material change order.

3/15/2019: The investigation determined the following: REV RV completed manufacture of the first unit with the battery hold-down straps and mounting brackets installed on January 30, 2019. Serial numbers lower than that unit's serial number did not have the straps and mounting brackets added. REV RV's manufacturing group verified the manufacturing records of units manufactured January 30-31, 2019, and deemed certain units manufactured on those dates did not contain the new design. After reviewing the units in REV RV's inventory, REV RV still had possession of units with the battery hold-down straps and mounting brackets completed after February 28, 2019.

3/18/2019: Executives from REV Group and REV RV met to discuss final results of the investigation.

3/18/2019: Senior Executives of REV RV decided to declare a voluntary recall of certain model year 2019 Fleetwood Flair vehicles manufactured between January 31, 2019 and February 28, 2019, and certain Holiday Rambler Admiral vehicles manufactured between January 30, 2019 and February 28, 2019, equipped with battery hold-down straps and hold-down strap mounting brackets.

# **Description of Remedy:**

Description of Remedy Program: REV RV does not plan to offer reimbursement because repairs to all

affected units are covered by the new vehicle warranty

How Remedy Component Differs Units in the recall population have battery hold-down straps attached to from Recalled Component: mounting brackets; both the straps and the brackets have metal components and were mounted in a manner that could allow the auxiliary batteries to shift or move, and make contact between the battery terminals and the hold-down straps and/or their mounting brackets. Products not included in the recall either do not have battery hold-down straps attached to metal brackets, or have had the battery hold-down strap mounting brackets and the straps installed in a manner that does not allow their metal components to contact the auxiliary battery terminals.

was Corrected in Production: hold-down straps and strap

Identify How/When Recall Condition The recall condition was corrected in production by installing the battery

mounting brackets in a manner that does not allow contact between their metal components and the battery terminals, or by installing a tray that holds and secures the batteries into position.

#### **Recall Schedule:**

Description of Recall Schedule: REV Recreation Group will notify owners, and REV dealers will reinstall the battery hold-down straps and strap mounting brackets in a manner that does not allow the batteries to shift or move, or allow contact between their metal components and the battery terminals.

> Dealer notifications will be conducted via email and phone. Owner notifications will be conducted via US mail.

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Planned Dealer Notification Date: MAY 08, 2019 - MAY 08, 2019 Planned Owner Notification Date: MAY 10, 2019 - MAY 10, 2019

\* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573