

## Luther E Newman

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**From:** Luther E Newman  
**Sent:** Thursday, September 20, 2018 1:45 PM  
**To:** 'jkennedy@charlottenc.gov'  
**Cc:** Donna K Anderson  
**Subject:** IMPORTANT SAFETY RECALL NOTICE FROM WHELEN

**Importance:** High

### Important Safety Recall Notice

Captain Kennedy,  
Reference Hackney Body 18F09538.  
We received an Important Safety Recall Notice From Whelen regarding this truck.

Please follow the link in the email below to review the Whelen recall information. The part involved is our Catalogue Number 825123 LIGHT-WHELEN 60BTT RED LED BRAKE&TAIL. Upon notice from you that this email was received, we will enter a parts order to ship directly from Whelen to your department two replacement lights. Whelen will provide the paperwork returning the existing lights. Shipping costs both ways will be covered by Whelen.

Your labor to replace the lights will also be covered. Whelen requires a detailed invoice for the installation. Hackney will work with Whelen to assure there is no cost to your department for this recall.

In reviewing the recall, not all lights show the issue, however as a precaution, the lights need to be replaced as soon as possible. Please forward the correct ship to information for the lights.

Please advise if you have any questions.

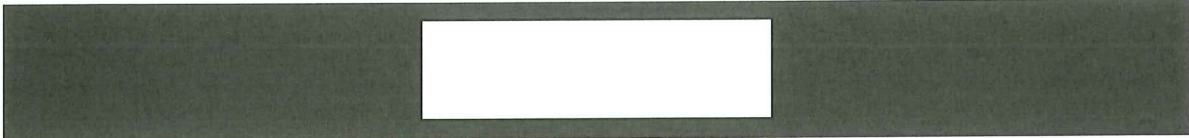
Thank you again for your most valued business and assistance with this safety recall.  
Best regards

Gene Newman  
Warranty Manager  
VT Hackney - Kidron & Hackney  
FAX 252-975-8386  
Phone 252-975-8397

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**From:** Whelen Engineering [mailto:custserv@whelen.com]  
**Sent:** Wednesday, August 29, 2018 10:19 AM  
**To:** Michael O Chambers  
**Subject:** IMPORTANT SAFETY RECALL NOTICE

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# IMPORTANT SAFETY RECALL NOTICE

Dear Valued Whelen Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

PLEASE READ THIS CAREFULLY AS OUR RECORDS INDICATE THAT YOU MAY POSSESS PRODUCTS SUBJECT TO THIS SAFETY RECALL NOTICE.

Whelen Engineering Company, Inc. ("Whelen") has decided that a defect which relates to motor vehicle safety exists in certain Whelen brake light models manufactured between November 1, 2017 and May 16, 2018. The models subject to this recall are listed in the Safety Recall Notice link below:

[Click Here to Download Safety Recall Notice](#)



All Whelen products are proudly designed, manufactured, and assembled in the U.S.A.

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Whelen Engineering, 51 Winthrop Road, Chester, CT 06412

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