



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 22, 2019

Ms. Ginger Markus
Warranty Coordinator
Collins Bus Corporation
415 West 6th Street
South Hutchinson, KS 57505

NEF-150MR
19V-211

Subject: Barrier may not Properly Restrain Occupant

Dear Ms. Markus:

This letter serves to acknowledge Collins Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COLLINS/DE416/2015-2019
COLLINS/DE500/2015-2019
COLLINS/DE516/2015-2019
COLLINS/DH400/2015-2019
COLLINS/DH500/2015-2019
COLLINS/DH516/2015-2019
COLLINS/SH400/2015-2019
COLLINS/SH416/2015-2019
COLLINS/TH400/2015-2019

Mfr's Report Date: March 19, 2019

NHTSA Campaign Number: 19V-211

Components:

SEATS:BARRIERS

Potential Number of Units Affected: 3,787

Problem Description:

Collins Bus Corporation (Collins Bus) is recalling certain 2015-2019 Midbus DH500, DH516, DH400, DE416, DE500, DE516, TH400, SH416, and SH400 school buses equipped with HSM 39-INCH FB11 restraining barriers. In a hard braking situation or vehicle crash event, the barrier may not properly restrain an unbelted seat occupant. As a result, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 222, "School Bus Passenger Seating and Crash Protection."

Consequence:

Failure to properly restrain an unbelted seat occupant can increase the risk of injury.

Remedy:

Collins will notify owners, and HSM dealers will reinforce the barrier frame, free of charge. The recall is expected to begin in April 2019. Owners may contact Collins customer service at 1-800-533-1850, extension 424. Collins' number for this recall is 19E-010.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

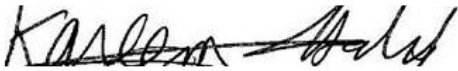
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement