

# Part 573 Safety Recall Report

# 19V-209

**Manufacturer Name :** Mack Trucks, Inc.

**Submission Date :** MAR 18, 2019

**NHTSA Recall No. :** 19V-209

**Manufacturer Recall No. :** SC0418



## Manufacturer Information :

**Manufacturer Name :** Mack Trucks, Inc.

**Address :** 2100 Mack Boulevard

PO Box M Allentown PA 18105-5000

**Company phone :** 610-709-2131

## Population :

**Number of potentially involved :** 43

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2020-2020 Mack Anthem and Pinnacle

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** Certain 2020 Anthem and Pinnacle model vehicles manufactured from January 4, 2019 to January 26, 2019. Vehicles were selected based on vehicle configuration and manufacturing date.

**Production Dates :** JAN 04, 2019 - JAN 28, 2019

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** The back of cab conspicuity reflectors may be blocked by the exhaust system.

**FMVSS 1 :** 108 - Lamps, reflective devices, and assoc. Equipment

**FMVSS 2 :** NR

**Description of the Safety Risk :** Decreased conspicuity when the vehicle is operated with a trailer ("bobtail")

**Description of the Cause :** Installation error by new employee

**Identification of Any Warning that can Occur :** NR

## Supplier Identification :

### Component Manufacturer

**Name :** NR

Address : NR  
NR  
Country : NR

## Chronology :

February 5, 2019 Potential non-compliance identified by vehicle manufacturing facility. Containment activities initiated  
March 12, 2019 Product Safety Committee determines that a non-compliance exists in certain vehicles delivered to customers  
March 18, 2019 Mack informs NHTSA that a voluntary safety recall will be performed to address the issue

## Description of Remedy :

Description of Remedy Program : Additional reflectors will be installed on the back of cab. repaired prior to the release of the recall will be addressed according to Volvo's policy on file with NHTSA.

How Remedy Component Differs from Recalled Component : The reflectors are not blocked.

Identify How/When Recall Condition was Corrected in Production : Containment actions were taken on February 5, 2019 when issue was identified. Vehicles identified at the manufacturing facility were addressed by adding reflectors that are not blocked.

## Recall Schedule :

Description of Recall Schedule : A safety recall alert will be released to dealers on March 22, 2019. Owner notifications will be mailed by May 17, 2019.

Planned Dealer Notification Date : MAR 22, 2019 - MAR 22, 2019

Planned Owner Notification Date : MAY 17, 2019 - MAY 17, 2019

\* NR - Not Reported