



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 19, 2019

Mr. Tim Lafon  
Vice President Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd  
Greensboro, NC 27357

NEF-150MR  
19V-209

**Subject:** Back of the Conspicuity Reflectors Blocked

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/ANTHEM (AN)/2020  
MACK/PINNACLE (CHU)/2020  
MACK/PINNACLE (CXU)/2020  
MACK/PINNACLE (PI)/2020

**Mfr's Report Date:** March 18, 2019

**NHTSA Campaign Number:** 19V-209

**Components:**

EXTERIOR LIGHTING

**Potential Number of Units Affected:** 43

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2020 Anthem and Pinnacle trucks. The conspicuity reflectors at the back of the cab may be blocked by the exhaust system. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Assoc. Equipment."

**Consequence:**

If the reflectors are blocked, the vehicle's visibility to other drivers may be reduced, increasing the risk of crash.

**Remedy:**

Mack has notified owners, and dealers will install additional reflectors on the back of the cab, free of charge. The recall began April 10, 2019. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0418.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement