



Sales Bulletin

To: Dealer Principals
General Managers
Sales Managers and Sales Professionals
Rental and Leasing Professionals

Region: U.S.
 CAN

Bulletin: SBN19-033
Date: March 25, 2019
Valid to: December 31, 2019
Action Required? Yes No

From: Peter Voorhoeve – President, Volvo Trucks North America
Subject: Update: Volvo Trucks Sleeper Bunk Window Safety Defect

As announced in [SBN10-030](#), a safety defect has been identified on certain 2018-2020 Volvo VNL 740, VNL 760 and VNX 740 models built on January 31, 2017 through January 11, 2019 due to the potential for the sleeper bunk windows to detach and fall from the vehicle.

As an update from last week, the [recall alert and VIN list](#) have been uploaded into Trucks Dealer Portal. To access the VIN list, please click on the paperclip attachment icon on the left-hand side of the recall alert to download the Excel sheet with all affected VINs. Customers will be notified if their VIN is a part of the recall by a mailed letter no later than April 5, 2019.

Moving forward, we will inform you via sales bulletin when we have new information to communicate.

Contact information

For questions regarding this bulletin, please contact your regional vice president.