



## Sales Bulletin

**To:** Dealer Principals  
General Managers  
Sales Managers and Sales Professionals  
Rental and Leasing Professionals

**Region:**  U.S.  
 CAN

**Bulletin:** SBN19-074  
**Date:** August 8, 2019  
**Valid to:** December 31, 2019  
**Action Required?**  Yes  No

**From:** Magnus Koeck – Vice President, Marketing and Brand Management  
**Subject:** Update: Volvo Trucks Sleeper Bunk Window Safety Defect

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As announced in [SBN19-030](#) and [SRA-V19-02](#), a safety defect has been identified on certain 2018-2020 Volvo VNL 740, VNL 760 and VNX 740 models built on January 31, 2017 through January 11, 2019 due to the potential for the sleeper bunk windows to detach and fall from the vehicle.

The special tool that is required to perform the repair was mailed out to each dealer on August 7th. The sleeper bunk window repair instructions have now been released ([RVXX1902](#)) as parts and tools are now available. To view the repair instructions, please open the link, download the recall alert, and then on the left handside under "attachements" you will find the repair instructions and affected VIN list.

Volvo Trucks has received no reports of personal injury as a result of this condition. Therefore, Volvo considers this as a proactive measure to protect the public and Volvo's customers from the potential risk associated with this defect.

### Contact information

For questions regarding this bulletin, please contact the Regulatory Affairs Department at: [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).