



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 19V-204
Hyundai Recall Number: 182

IMPORTANT SAFETY RECALL

2013 Veloster Engine Management Software

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:

www.HyundaiUSA.com/Campaign182

This notice applies to your Hyundai, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Hyundai is conducting a safety recall in the United States to reprogram the engine management software in Certain Model Year 2013 Hyundai Veloster vehicles equipped with 1.6 liter engines produced from April 26, 2012 to October 16, 2013 by Hyundai Motor Company at the Ulsan plant in the Republic of Korea. Our records indicate that your vehicle is affected.

What is the problem?

The engine management software in the subject vehicles could cause premature ignition of air/fuel mixture in the engine cylinder ("pre-ignition"). Pre-ignition in an engine cylinder could cause excessive cylinder pressure eventually leading to engine damage. A damaged engine could lead to a high-speed stall, increasing the risk of a crash, or a vehicle fire.

What will Hyundai do?

Your Hyundai dealer will reprogram the engine management software. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

The actual time required to reprogram the engine management software will take less than one hour, however your vehicle may be needed longer; therefore we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the enclosed postage-paid envelope.

Information Change Card VEHICLE IDENTIFICATION NUMBER

Name and address has changed (print new information below)

LAST NAME	FIRST NAME	M.I.
MAILING ADDRESS	STREET	APT NO.
CITY	STATE	ZIP
E-MAIL ADDRESS		TELEPHONE NUMBER

I no longer own this automobile as of ____ / ____ / ____
DATE

- It was:
- SOLD (Print name and address of new owner above, if known).
 - EXPORTED STOLEN
 - DESTROYED I have NEVER owned this Hyundai

