



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 17, 2019

Mr. Mike Becker  
Director of Corporate Compliance  
Forest River, Inc.  
2324 Century Drive  
Goshen, IN 46528

NEF-150KL  
19V-202

**Subject:** Back Up Camera May Display Image in Reverse

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COACHMEN/FREELANDER/2018-2019  
COACHMEN/LEPRECHAUN/2018-2019  
COACHMEN/ORION/2018-2019  
FOREST RIVER/BERKSHIRE/2018-2019  
FOREST RIVER/ROCKPORT/2018-2019  
STARCRAFT BUS/ALLSTAR/2018-2019

**Mfr's Report Date:** March 14, 2019

**NHTSA Campaign Number:** 19V-202

**Components:**

VISIBILITY:REARVIEW MIRRORS/DEVICES

**Potential Number of Units Affected:** 3,051

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2018-2019 Orion Class C, Freelander Class C, and Leprechaun Class C motorhomes, Rockport work trucks, and Berkshire Ultra Coach, and Starcraft shuttle buses, equipped with ASA Electronics back up mirror-monitors, model number VOM74MM. The affected displays may revert back to the factory default settings, causing the camera image to be reversed.

**Consequence:**

If the monitor displays the image in reverse, the driver may unintentionally turn the opposite direction, increasing the risk of crash.

**Remedy:**

Forest River has notified owners, and dealers will install a harness/relay/capacitor module, free of charge. The recall began April 8, 2019. Orion, Freelander, and Leprechaun owners may contact Forest River customer service at 1-574-825-8602. Rockport owners should call 1-574-522-7599 and Berkshire, Starcraft owners should call 1-574-642-3112. ASA Customer service can be reached at 1-800-384-4400. Forest River's number for this recall is 51-0980.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

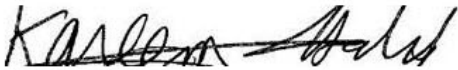
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement