



New Safety Recall Advanced Communication – V29

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year Jeep® Wrangler (JL) and 2019 Model Year RAM 1500 (DT) vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an improperly machined steering column stub shaft that may break, and could allow the steering wheel to detach from the steering column. A steering wheel separation from the steering column may result in a loss of steering control, and can cause a vehicle crash without prior warning, as well as a compromised driver front impact safety system, increasing the risk of driver injury in a vehicle crash.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect, and if necessary replace, steering column assemblies in all affected vehicles. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC