



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 18, 2019

Ms. Celina Tyler
Consumer Affairs Manager
Thor Motor Coach
P. O. Box 1486
Elkhart, IN 46515

NEF-150KL
19V-200

Subject: Steering and Tie Rod Arm Bolts may be Loose

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/ARIA/2018-2019
THOR/PALAZZO/2019

Mfr's Report Date: March 14, 2019

NHTSA Campaign Number: 19V-200

Components:

STEERING
STEERING:LINKAGES:TIE ROD ASSEMBLY
SUSPENSION:FRONT:CONTROL ARM

Potential Number of Units Affected: 12

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2018-2019 Aria, and 2019 Palazzo motorhomes built on a Daimler Trucks North America (DTNA) chassis equipped with Detroit Axle axles. The affected vehicles may have loose steering and tie rod arm bolts.

Consequence:

Loose steering and tie rod arm bolts can cause separation of the tie rod arm from the front wheels, increasing the risk of a crash.

Remedy:

TMC has notified owners, and DTNA dealers will inspect the steering arm and tie rod arm bolts for to make sure that they are properly tightened, installing new fasteners as necessary, free of charge. The recall began on March 15, 2019. Owners may contact Daimler Trucks North America at 1-800-547-0712 to locate a Qualified Service Center or may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000166.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to manufacturer's instructions.

We understand that DTNA will be filing the required recall completion rate reports.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kareem Habib', with a stylized flourish at the end.

Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement