



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 18, 2019

Mr. Jose Vazquez
Transportation Collaborative, Inc.
7 Lake Station Road
Warwick, NY 10990

NEF-150MR
19V-198

Subject: Wheelchair Lift may Raise too High/FMVSS 403

Dear Mr. Vazquez:

This letter serves to acknowledge Transportation Collaborative, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
TRANS TECH/CST/2015, 2017

Mfr's Report Date: March 13, 2019

NHTSA Campaign Number: 19V-198

Components:
EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 3

Problem Description:

Transportation Collaborative, Inc. (TCI) is recalling certain 2015 and 2017 Transtech Buses equipped with Ricon S-Series and K-Series wheel chair lifts. The wheelchair lift positioning input cam may fail while the lift is in use, allowing the platform to travel higher than the vehicle's floor height. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 403, "Platform Lift Systems."

Consequence:

If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards toward the vehicle when exiting the lift, increasing their risk of injury.

Remedy:

TCI will notify owners and Ricon dealers will replace the lift positioning input cam, free of charge. The recall is expected to begin in April 2019. Owners may contact TCI customer service at 1-845-988-0419. Transportation Collaborative's number for this recall is 18E-044.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement