

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 18, 2019

Mr. Craig Cox Codes and Compliance Manager Newmar Corporation 355 N Delaware Street Nappanee, IN 46550 NEF-150MR 19V-197

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Steering and Tie Rod Arm Bolts may be Loose

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/VENTANA/2017-2019

Mfr's Report Date: March 13, 2019

NHTSA Campaign Number: 19V-197

Components:

STEERING STEERING:LINKAGES:TIE ROD ASSEMBLY SUSPENSION:FRONT:CONTROL ARM

Potential Number of Units Affected: 5

Problem Description:

Newmar Corporation (Newmar) is recalling certain 2017-2019 Ventana motorhomes built on a Daimler Trucks North America (DTNA) chassis equipped with Detroit Axle axles. The affected vehicles may have loose steering and tie rod arm bolts.

Consequence:

Loose tie rod arm bolts may lead to separation of the tie rod, resulting in a loss of vehicle control, increasing the risk of a crash.

Remedy:

Newmar will notify owners, and DTNA dealers will inspect the steering arm and tie rod arm bolts to make sure that they are properly tightened, installing new fasteners, as necessary, free of charge. The recall is expected to begin May 12, 2019. Owners may contact Daimler Trucks North America at 1-800-547-0712 to locate a Qualified Service Center or can contact Newmar customer service at 1-800-731-8300. Newmar's number for this recall is 18V-913.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Newmar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Newmar's instructions.

Please identify whether Newmar or DTNA will be filing the required recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

