

Part 573 Safety Recall Report

19V-192

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 08, 2019

NHTSA Recall No. : 19V-192

Manufacturer Recall No. : 68-0978



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 17

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River Inc. Georgetown GTA33B3F

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Forest River's Manufacturing plant was able to determine the scope of affected vehicles by using production records, and the option code for this bunk from inception of this option which is inclusive to only this model to the date of 3/4/2019 when a backer was added to the ceiling to secure the bunk latch board header. GTA33B3F - 17

Production Dates : OCT 15, 2018 - FEB 28, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The front overhead bunk latch board may fall while the vehicle is in transit potentially impacting occupants of the vehicle including the operator.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : While driving the vehicle, the bunk latch board may fall and impact the operator/occupants which may lead to vehicle loss of control, personal injury and increase the risk of a crash.

Description of the Cause : The manufacturing plant did not install a backer in the ceiling for the bunk latch board

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On February 27th, 2019 during a routine test drive the bunk latch board came down.
On March 4th, 2019 the manufacturing plant identified the cause, and started adding a backer into the ceiling for proper securement of the bunk board. The plant was able to determine the scope of affected vehicles.
On March 5th, 2019 an internal audit was done at the plant by members of Forest Rivers' Office of Corporate Compliance team
On March 8th, 2019 Forest River's Corporate recall committee voted this to recall

Description of Remedy :

Description of Remedy Program : Forest River will provide remedy instructions, all parts, and labor free of charge to the consumer regarding the repair for the bunk securement. An authorized Forest River service center should perform the repair.

What is the Forest River Customer Service Phone Number? (574)
206-7600

How Remedy Component Differs from Recalled Component : This is a new option to a specific model unit. The bunk latch boards will now be secured properly to a backer in the ceiling

Identify How/When Recall Condition was Corrected in Production : On March 4th 2019 the manufacturing plant started installing a backer in the ceiling to obtain sufficient securement of the bunk board

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 17, 2019 - APR 17, 2019

Planned Owner Notification Date : APR 17, 2019 - APR 17, 2019

* NR - Not Reported