

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 5, 2019

Mr. Kenneth Bush Department Manager, Government Relations Suzuki Motor of America, Inc. 3251 E. Imperial Highway Brea, CA 92821

Subject: Passenger Seat Occupant Detection System may Fail

Dear Mr. Bush:

This letter serves to acknowledge Suzuki Motor of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-187

Makes/Models/Model Years:

SUZUKI/GRAND VITARA/2006-2013 SUZUKI/KIZASHI/2010-2013

Mfr's Report Date: March 7, 2019

NHTSA Campaign Number: 19V-187

Components:

AIR BAGS: OCCUPANT CLASSIFICATION SYSTEM - OCS (FRONT PASSENGER) SEATS

Potential Number of Units Affected: 31,302

Problem Description:

Suzuki Motor of America, Inc. (Suzuki) is recalling certain 2010-2013 Kizashi and 2006-2013 Grand Vitara vehicles. The front passenger leather seat may shrink due to high humidity and high temperature. As a result, the occupant classification system (OCS) sensor mat may not accurately detect if an adult or child is occupying the seat.

Consequence:

In the event of a crash necessitating airbag deployment, an incorrect classification may result in the passenger frontal air bag deploying even if there is a child in the front passenger seat, increasing their risk of injury.

Remedy:

Suzuki will notify owners, and dealers will replace the seat bottom cushion, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Suzuki customer service at 1-800-934-0934. Suzuki's numbers for this recall are 4011 and 4012.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate. (49 CFR 573.6 (c)(8)(ii)).

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

