

View Message

| | | | | | | | |
|----------------|--|----|------|-------------------|----|----|------|
| | | | | | | | |
| Sent on | 04 | 12 | 2019 | Expires on | 06 | 30 | 2019 |
| From | Brad Ortloff, Manager of Auto Campaigns and Recalls | | | | | | |
| Subject | UPDATE-Stop Sale/Safety Recall: 2002-2016 Multi-Model Driver's Airbag Inflator | | | | | | |

DATE: April 12, 2019

TO: All Acura Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: UPDATE-Stop Sale/Safety Recall: 2002-2016 Multi-Model Driver's Airbag Inflator

On March 7, 2019, Acura launched the stop sale and safety recall for certain model year 2002-2016 Acura vehicles to address concerns related to specific Takata driver's airbag inflators that could potentially rupture in a crash due to a defect.

As a follow up to a video message from Senior Vice President of Parts, Service & Technical Operations, Yoshihisa Takatsuka, please be advised that initial client notifications began mailing on April 10, 2019 and will go through April 18, 2019. Thank you.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.