



Highland
RIDGE RV



Safety Recall: Jayco 19V-177
Entegra 19V-178
March 2019

IMPORTANT SAFETY RECALL

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2019 Jayco Embark and Entegra Reatta Class A motorhomes

***Reason for
this recall***

The hitch receiver on your motorhome may have been compromised during delivery of the chassis to our production facility. The hitch may have fractured at the receiver opening. **The fracture may not be visible to the naked eye.** Failure of the hitch can increase the risk of crash or injury.

***Recall
Remedy***

Remove and replace the hitch. **PLEASE DO NOT USE THE HITCH UNTIL THE RECALL REMEDY IS PERFORMED .**

All pertinent information regarding this recall is available under the Service and Parts Tab of our Website. If you need further assistance, please Contact Customer Service at 800-517-9137.

***What we
need you to
do***

Our records show the following unit is affected by this recall and is currently part of the inventory at your Dealership. The Recall Remedy must be completed on this unit **prior** to retail delivery.

VIN

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Jayco Motorized