

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 12, 2019

Ms. Pamela Tonglao Counsel PACCAR Incorporated 777 106th Ave NE Bellevue, WA 98004 NEF-150MR 19V-176

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Rear Axles Inadequately Lubricated

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KENWORTH/T680/2020 KENWORTH/T800/2020 KENWORTH/T880/2020 KENWORTH/W900/2020 KENWORTH/W990/2020

Mfr's Report Date: March 5, 2019

NHTSA Campaign Number: 19V-176

Components:

SUSPENSION: REAR: AXLE: NON-POWERED AXLE ASSEMBLY

Potential Number of Units Affected: 93

Problem Description:

PACCAR Incorporated (PACCAR) is recalling certain 2020 Kenworth T680, T800, T800, W900 and W990 trucks. The rear axles may not contain oil.

Consequence:

Without lubricating oil, the bearings, hub and axle shafts may wear, resulting in the separation of a wheel end from the axle, increasing the risk of a crash.

Remedy:

Paccar will notify owners, and Kenworth dealers will inspect all of the rear axles for the presence of oil. If no oil is present, the wheels ends will be removed and the bearings, hub and axle shaft will be inspected for damage. If excessive wear or heat damage is evident, the components will be replaced, as necessary. Oil will then be added per the axle specifications. These repairs will be performed free of charge. The recall is expected to begin April 26, 2019. Owners may contact Paccar customer service at 1-918-259-3258. Paccar's number for this recall is 19KWA.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received PACCAR's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

