



**Safety Recall: Jayco 19V- 174  
Entegra 19V-175  
March 2019**

## **IMPORTANT SAFETY RECALL**

### **This Notice Applies to Your Recreational Vehicle:**

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2019 Jayco Greyhawk, Redhawk and Entegra Esteem Class C motorhomes.

***Reason for  
this recall***

The parking brake cable may slide through the retaining brackets when the park brake is engaged, causing park brake failure. Failure may not be immediate, but fail after several engagements. If the park brake does not engage, the vehicle may not stay stationary as required on an incline. This could result in personal injury and /or property damage.

***Recall  
Remedy***

An authorized Jayco Dealer will remove and replace the parking brake cable free of charge. The Recall Remedy will take approximately 1 hour.

***What we  
need you to  
do***

Please contact a Jayco Authorized Dealer as soon as possible to schedule an appointment to have this remedy completed. ***Use caution when engaging the park brake prior to completion of the recall remedy.***

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Jayco Motorized