







IMPORTANT SAFETY RECALL

Safety Recall: 19V-168 2019-124

March 2019

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Highland has decided that certain Model Year 2019 Mesa Ridge Lite 2804RK and Open Range Ultra Lite 2804RK travel trailers fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 110, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less".

Reason for
this recall

The Gross Vehicle Weight Rating (GVWR) was noted on the Federal Certification label and Cargo Carrying Capacity (CCC) label as 7,675lbs. when the correct GVWR for the rating of the safety chains installed is 7,600lbs. This error could allow consumer to inadvertently overload the trailer which may lead to drivability issues, causing a crash.

Recall Remedy

Replace all labels noting GVWR as 7,675lbs. Correct labels are included with this notification

All pertinent information regarding this recall is available under the Service and Parts Tab of our Website. If you need further assistance, please contact Customer Service at 877-288-8400.

What we need you to do Our records show the following unit is affected by this recall and is currently part of the inventory at your Dealership. The Recall Remedy must be completed on this unit **prior** to customer delivery.

VIN

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely, Highland Ridge