OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 19V-168

Manufacturer Name: Highland Ridge RV

**Submission Date:** APR 17, 2019

NHTSA Recall No.: 19V-168
Manufacturer Recall No.: 9904427



#### **Manufacturer Information:**

Manufacturer Name: Highland Ridge RV

Address: 955 Tuscany Drive

Shipshewana IN 46565

Company phone: 260-768-7771

# **Population:**

Number of potentially involved: 74 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2019-2019 Highland Travel Trailer Mesa Ridge Open range Ultra Lite

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Incrt GVWR was noted as 7,675 when correct GVWR is 7,600 lbs

2019 Mesa Ridge K3MU3051-3082

K3UH3051-3107 EDIT THESE ARE Open range Ultra Lite 2804RK

Production Dates: APR 19, 2018 - JAN 21, 2019

#### **Description of Defect:**

Description of the Defect: GVWR noted at 7,675lbs which is higher than rating of safety chains (7,600)

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Incorrect information to consumer could lead to overloading of unit which

may result in poor vehicle handling.. increasing risk of crash.

Description of the Cause: Incorrect data entered into system to calcualte spcification of safety chain

rating of 7,600 lbs

Identification of Any Warning NR

that can Occur:

#### **Supplier Identification:**

## **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

# **Chronology:**

2-2019 was reported that during routine review of unit weights and specification for 2019 model year, an error was made in two models of Mesa Ridge TT - MU and UH - the GVWR was calculated and noted higher than the rating of the Safety Chains -Engineering immedialty corrected all data used for noting the GVWR - Scope created - all MU and UH models produced for 2019 model year - 2-28-19 Safety Committee reviewed all details of incident and agreed that recall was required.

## **Description of Remedy:**

Description of Remedy Program: Reprint of all labels calling out correct GVWR at 7,600 lbs...

How Remedy Component Differs original labels note GVWR as 7,675lbs when correct GVWR is 7,600lb

from Recalled Component:

Identify How/When Recall Condition 2-2019 Correct information set in system for next run of the Mesa Ridge

was Corrected in Production: MU and UH models

#### **Recall Schedule:**

Description of Recall Schedule: Highland will reprint all labels noting correct GVWR and release to

current owners with recall noticiation letters - Jayco will release recall

upon receipt of REcall number assigned by NHTSA

Planned Dealer Notification Date : MAR 18, 2019 - MAR 18, 2019 Planned Owner Notification Date : MAR 18, 2019 - MAR 18, 2019

\* NR - Not Reported