OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 19V-167

Manufacturer Name: Triumph Motorcycles America, LTD

NHTSA Recall No.: 19V-167

Manufacturer Recall No.: SRAN563



#### **Manufacturer Information:**

Manufacturer Name: Triumph Motorcycles America, LTD

Address: 100 Hartsfield Centre Parkway

Suite 200 Atlanta GA 30354

Company phone: 678-854-2010

### **Population:**

Number of potentially involved: 726 Estimated percentage with defect: 13 %

#### **Vehicle Information:**

Vehicle 1: 2019-2019 TRIUMPH SPEED TWIN

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The recall population was based upon a review of factory records.

Production Dates: OCT 30, 2018 - JAN 31, 2019

VIN Range 1: Begin: SMTD54HF8KT922389 End: SMTD54HF6KT939756 Not sequential

#### **Description of Defect:**

Description of the Defect: The coolant hose between the radiator and expansion tank may have been

misrouted during assembly. A misrouted hose may come into contact with the exhaust header pipe, potentially causing damage to the hose. If this condition occurs and remains undetected, it may lead to a loss of coolant in the area of

the rear tyre, presenting a risk of a loss of traction.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A loss of traction at the rear tyre without warning may lead to an increased

the risk of a crash.

Description of the Cause: The coolant hose may have been incorrectly routed during assembly.

Identification of Any Warning The rider may notice an odour of coolant, occasional rear tyre slip or receive

that can Occur: warning of an overheating engine via the dashboard warning lamp.

### **Supplier Identification:**

### **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

### **Chronology:**

January 2019: An internal factory audit identified the misrouting on a motorcycle randomly selected for a full audit. A review of other motorcycles then took place to determine the extent of the issue.

27th February: Triumph's Quality Dept. briefed Triumph's Recall Committee on the investigation findings. Based on the information presented, the Recall Committee made a safety-defect determination. There are no reports of warranty claims, accidents, injuries or fatalities related to this condition.

### **Description of Remedy:**

Description of Remedy Program: Owners will be instructed to bring their motorcycles to a Triumph dealer to have the routing checked and, if necessary, repaired free of charge (parts and labour). Triumph Safety Recall Action Notice 563 refers.

> Pursuant to 49 CFR §577.11(e), Triumph requests that it be exempt from providing notification of a reimbursement plan. Any pre-notification product failure would have been addressed under the manufacturer's limited warranty. Accordingly, no person would be eligible for

reimbursement pursuant to §573.13.

How Remedy Component Differs There are no distinguishing features on the remedy component from the from Recalled Component: recalled component. The remedy involves re-routing the hose. If the hose has been damaged, it will be replaced with a new hose (same part number).

Identify How/When Recall Condition Triumph corrected the condition in production at VIN was Corrected in Production: SMTD54HF6KT939756, on 31st January 2019

#### **Recall Schedule:**

Description of Recall Schedule: The planned notification dates are an estimate and may be revised.

Planned Dealer Notification Date: MAR 18, 2019 - MAR 18, 2019 Planned Owner Notification Date: MAR 20, 2019 - MAR 20, 2019

\* NR - Not Reported