



Safety Recall: 19V-166
March 2019

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2019 North Point 387RDFS “LZ” fifth wheels.

***Reason for
this recall***

The rivets securing the stop bracket to the cargo tray may break, causing the stop bracket to separate from the tray frame. Without the stop bracket in place, the tray could be pulled out to the point of separation from the frame and the tray could fall out increasing risk of injury.

***Recall
Remedy***

An authorized Jayco Dealer will replace the rivets (4) in the stop bracket free of charge. The Recall Remedy will take approximately 30 minutes.

***What we
need you to
do***

Please contact a Jayco Authorized Dealer as soon as possible to schedule an appointment to have this remedy completed.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Jayco Towables