



Ricon Corporation
1135 Aviation Place
San Fernando, CA 91340

Phone: 818.267.3000
Fax: 818.962.1201
www.Wabtec.com

SAFETY RECALL NOTICE

[Date]

END USER - DRAFT

[End User]

RE: Defect Recall Notification 18E-044

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has decided that a defect which relates to motor vehicle safety exists in the Ricon wheelchair lift installed in your vehicle.

! I M P O R T A N T !

- Your Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

WHAT IS BEING RECALLED:

This recall applies to approximately 4,262 Ricon S Series and K Series Titanium Wheelchair Lifts, part numbers K200, K201, K550, K551, S200, S201, S550, S551 no dashes. The recall population includes all units of these models beginning January 1, 2012, until May 9, 2018. A list of affected serial numbers, corresponding order numbers and ship dates of affected units sold to your company is attached.

WHY IS IT BEING RECALLED:

If the position input cam fails and the lift operator continues to press the “up” button on the operating pendant while the lift is occupied, the cutoff switch is dis-abled and the platform can travel past the vehicle floor height, potentially causing the occupant to tip inwards, toward the vehicle. If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards toward the vehicle when exiting the lift, increasing their risk of injury.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Arrange for service at the nearest Ricon servicing dealer by any of the following methods:

- Using the locator on the Ricon website – www.riconcorp.com
- Calling Ricon Customer Service at (800)322-2884
- Emailing Ricon’s Recall Coordinator, at Admin18E044@wabtec.com

WHAT RICON CORPORATION WILL DO:

Ricon will provide materials and labor as outlined above through Authorized Ricon dealers. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the



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Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

Cecilia M. Cheng, PE
Director of Engineering
Ricon Corporation, a Wabtec Company