

Retailer <u>Pre-owned</u> Assistance Program – Brake Lamp Switch (WUE-90)

To: All Subaru Retailers

In support of our retailer partners currently stocking pre-owned Subaru vehicles affected by the brake lamp switch recall (WUE-90) announced on March 1, 2019, we are pleased to provide financial assistance during the time repairs are unavailable for these vehicles and therefore unsellable.

Twenty states currently mandate a curtailment for used vehicles impacted by a recall, and retailers in those states will be reimbursed at the prevailing rate. For those retailers in states without a mandate for used vehicles under recall, we will use a blended rate of 1% per month. Affected vehicles include any of the following you have in stock as of 3/1/2019:

Model Years	Carline	Production Date Range
2013-2017	Crosstrek	May 17, 2012 – June 13, 2017
2014-2016	Forester	December 18, 2012 – April 28, 2016
2008-2016	Impreza 4-door	April 26, 2007 – October 28, 2016
2012-2016	Impreza 5-door	April 28, 2011 – October 3, 2016
2008-2014	WRX 4-door	April 26, 2007 – January 15, 2014

Steps to Receive Reimbursement:

To receive assistance from Subaru of America, each retailer must submit the information below related to any vehicles in inventory and unsellable for any period of time. The information must be submitted to your zone or distributor in <u>one excel file, which is attached (click here)</u>. The file name must include your retailer number.

For each VIN, please provide the following:

- Retailer Name
- SOA Retailer Number
- Retailer Physical Location State (two characters)
- Full VIN (all 17 Characters)
- Current vehicle Mileage
- Date acquired (If prior to 3/1 use 3/1)
- Date Repaired
- If sold, please provide date sold, buyers order, or wholesale documents.
- Retailers providing this information certify the vehicles were/are on their lot, they agree to an audit of the list, and they agree to submit additional documentation upon request

Please submit one listing for all used vehicles, at the same time, to your zone or distributor after the needed repairs have been performed. Retailers will be reimbursed at one time after the listings are verified.

Repair Procedure: Coming Soon!

Repair kits to be sent to retailers 3rd week of March. Grease to follow in early April. Repairs can commence once repair kits and grease have arrived. We anticipate all pre-owned vehicles will be repaired by the end of May, curtailment submissions submitted, and retailers reimbursed on their June parts statement paid in July.