

Part 573 Safety Recall Report

19V-147

Manufacturer Name : Triple E Recreational Vehicles

Submission Date : FEB 28, 2019

NHTSA Recall No. : 19V-147

Manufacturer Recall No. : CA#9280-1



Manufacturer Information :

Manufacturer Name : Triple E Recreational Vehicles

Address : PO Box 1230 Winkler MB

Canada 00 R6W 4C4

Company phone : 204-325-4361

Population :

Number of potentially involved : 3

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2019-2019 SERENITY S24CB

Descriptive Information : IN THE PRODUCTION PROCESS IT WAS NOTICED THAT AN INCORRECT TWO WIRE CONNECTOR WAS USED TO CONNECT THE THREE 120 VOLT GROUND WIRES AT THE INVERTER. UNITS PRIOR TO JAN. 14/2019 HAVE THE THREE 120V GROUND WIRES IN A THREE WIRE CONNECTOR.
SERENITY S24CB - 3 UNITS

Production Dates : JAN 17, 2019 - JAN 31, 2019

Description of Noncompliance :

Description of the Noncompliance : A TWO WIRE CONNECTOR WAS USED TO CONNECT THREE 120 VOLT GROUND WIRES.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : THE INVERTED RECEPTACLES WILL NOT BE CORRECTLY GROUND FAULT PROTECTED. IF AN APPLIANCE IS PLUGGED INTO A GROUND FAULT UNPROTECTED PLUG IT MAY NOT BE GROUNDED. THERE IS NO SAFETY HAZARD.

Description of the Cause : NR

Identification of Any Warning that can Occur : NOT APPLICABLE

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

AN IN-HOUSE AUDIT OF QUALITY CONTROL WAS PERFORMED AND WAS NOTED THAT A TWO WIRE CONNECTOR WAS USED INSTEAD OF THE CORRECT THREE WIRE CONNECTOR.

Description of Remedy :

Description of Remedy Program : DEALERS WITH INVENTORY AND RETAIL OWNERS WILL BE SENT A NEW THREE WIRE CONNECTOR AND INSTRUCTIONS ON HOW TO REPLACE THE CONNECTOR. IF RETAIL OWNERS CHOOSE TO HAVE A SERVICING CENTER PERFORM THE RECALL, THE RETAIL OWNER WILL BE REIMBURSED OR THE SERVICING CENTER WILL BE PAID DIRECTLY BY TRIPLE E RV. DEALERS WILL SUBMIT A WARRANTY CLAIM FOR THE TIME ALLOTTED TO PERFORM THE RECALL.

How Remedy Component Differs from Recalled Component : THE WIRE CONNECTOR WILL BE A THREE WIRE CONNECTOR AND NOT A TWO WIRE CONNECTOR. BRAND NAME WAGO 221 THREE WIRE CONNECTOR (TRIPLE E RV PART NO. 128-1838)

Identify How/When Recall Condition was Corrected in Production : THE STANDARD OPERATING PROCEDURE INSTRUCTIONS WERE UPDATED TO REFLECT THE CHANGE IN HOW THE THREE 120 VOLT GROUND WIRES ARE CONNECTED INTO A THREE WIRE CONNECTOR. THE UPDATE WAS MADE ON FEB. 19/2019.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : MAR 08, 2019 - MAR 13, 2019

Planned Owner Notification Date : MAR 08, 2019 - MAR 13, 2019

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

<p>Name :</p> <p>Address :</p> <p>Country :</p> <p>Company Phone :</p>
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* NR - Not Reported