



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 5, 2019

Ms. Wanda Wolfe
Recalls Clerk
Triple E Recreational Vehicles
P.O. Box 1230
Winkler R6W 4C4

NEF-150MR
19V-147

Subject: 120V Circuits may not be Properly Grounded

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIPLE E/SERENITY/2019

Mfr's Report Date: February 28, 2019

NHTSA Campaign Number: 19V-147

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 3

Problem Description:

Triple E Recreational Vehicles is recalling certain 2019 Serenity S24CB motorhomes. A connector wiring error may prevent the 120V electrical outlets from being properly ground-fault protected.

Consequence:

The incorrect connector could result in the inverter ground failing, causing the outlet user to be the ground path for electricity, increasing their risk of injury.

Remedy:

All of the affected motorhomes are still in dealer inventory. Triple E dealers will replace the two pin connector with a 3 pin connector for the ground wires, free of charge. The recall began March 12, 2019. Triple E customer service can be reached at 1-877-992-9906. Triple E's number for this recall is CA#9280-1.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which the recall begins. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement