



SAFETY RECALL – FREEDMAN SEATING COMPANY
GO-ES FOLDAWAY SEAT
INSTALLED IN DIAMOND COACH BUSES

Diamond Coach
2300 West Fourth Street
Oswego, KS 67356

Important Safety Recall

19V-145

Dear Diamond Coach Owner: [REDACTED]
Build order number: [REDACTED]
VIN: 1FBVU4 [REDACTED]
NHTSA Recall Identification Number: 19V-145

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Diamond Coach has decided that certain 2018 Transit MPV/VTUM, and 2018 PT2000 Diamond Coach Buses equipped with Freedman Seating Company GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a vehicle collision. These seats may have been manufactured with a back frame weldment that is too narrow resulting in deformation of the seat back cushion dump mechanism which may cause it to malfunction. If this mechanism does malfunction the seat back cushion may not support the appropriate loading in the event of a front or rear vehicle crash.

Your bus, identified above, is affected. The seats will be inspected and repaired, free of charge. The expected time to complete the seat repair is 30 minutes per seat. To correct this condition please follow the accompanied safety recall letter from Freedman Seating Company. Be sure to mention the Freedman recall 18E-076.

We regret any inconvenience this action may cause you. However, we are concerned about your safety and highly recommend you follow the accompanied safety recall letter from Freedman Seating Company. If you have any difficulty getting the repair made through Freedman Seating Company., then Diamond Coach will assist you. Call 1-800-442-4645.

If your dealer fails or is unable to remedy this issue without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY1-800-424-9153) or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased vehicle shall send the notice to the lessee within 10 days.

Thank you for your attention to this important matter.