



New Safety Recall Advanced Communication – V17

FCA US LLC (FCA US) has announced a safety recall on certain 2019 model year (DT) RAM 1500 Pickup vehicles equipped with a 5.7L eTorque engine and 48-Volt Belt Starter Generator (sales code XBZ).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a loose terminal connection at the 48-Volt auxiliary battery cable. This condition can cause localized heating at the cable terminal connection located behind the rear seat. Continuous heating at the cable terminal can propagate into an interior vehicle fire with the ignition on or off. **An interior vehicle fire may lead to an increased risk of injury to occupants and persons outside the vehicle, and property damage as well.**

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect the torque on the 48-Volt auxiliary battery fasteners to ensure the fasteners are properly secured. Dealers will be notified of the launch of this safety recall by way of established communication methods.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.