#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 19V-142

**Manufacturer Name:** Chrysler (FCA US LLC)

NHTSA Recall No.: 19V-142

Manufacturer Recall No.: V17



#### **Manufacturer Information:**

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI

48326-2757

Company phone: 1-800-853-1403

## **Population:**

Number of potentially involved: 33 Estimated percentage with defect: 6 %

#### **Vehicle Information:**

Vehicle 1: 2019-2019 Ram 1500

Vehicle Type:

Body Style: PICKUP TRUCK

Power Train: NR

Descriptive Information: Some 2019 MY Ram 1500 pickup trucks, equipped with a 48v auxiliary battery

system (sales code: XBZ), may experience an overheating condition at the wire terminal connection to the auxiliary battery located behind the rear seat, due to a potentially incorrect assembly repair process. This overheating condition could lead

to an interior fire without warning with the ignition on or off.

The beginning of the suspect period for 2019 MY trucks built at Sterling Heights Assembly Plant ("SHAP") was established as November 21, 2018, when the first vehicle with a joint insufficiently connected in the assembly line station was repaired by an untrained person, through January 24, 2019, when SHAP process controls were updated to include a limited buy operation that would prevent vehicles from being marked as correctly repaired by unauthorized personnel. Plant repair records were used to identify suspect vehicles.

Similar vehicles not included in the recall were built either before November 21, 2018 or after January 24, 2019, and had the correct torque applied to the wire terminals on the 48v auxiliary battery system in station or were repaired by trained personnel.

Production Dates: NOV 21, 2018 - JAN 24, 2019

#### **Description of Defect:**

Description of the Defect: If wire terminal connection to the 48v auxiliary battery system is not secured

properly, the vehicle may experience localized heating at the wire terminal

connection to the auxiliary battery located behind the rear seat.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Localized heating of the auxiliary battery terminals can propagate into a

vehicle fire with the ignition on or off. A vehicle fire may lead to an increased

risk of injury to occupants and persons outside the vehicle, as well as

property damage.

Description of the Cause: NR

Identification of Any Warning Vehicle no start and/or illuminated MIL

that can Occur:

#### **Supplier Identification:**

# **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

### **Chronology:**

Please see the attached supplemental information titled "FCA US LLC Chronology - Ram Loose Ground Nut -02282019.pdf".

#### **Description of Remedy:**

Description of Remedy Program: FCA US will conduct a Voluntary Safety Recall, to check the torque on the 48v auxiliary battery fasteners to ensure they are properly secured.

> FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs Part Name: N/A

The information contained in this report was submitted pursuant to 49 CFR §573

from Recalled Component:

Part Description: N/A

Part Number: N/A

Comment: This recall is not related to a part defect but rather involves an

incorrect assembly process.

Identify How/When Recall Condition NR was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: \*\*02/28/19: FCA US will notify dealers and begin notifying owners on or

about April 19, 2019.

Planned Dealer Notification Date: APR 19, 2019 - APR 19, 2019 Planned Owner Notification Date: APR 19, 2019 - APR 19, 2019

<sup>\*</sup> NR - Not Reported