



## **Chronology of Defect / Noncompliance Determination**

**Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:**

*January 2019, DTNA manufacturing requested engineering support regarding an incorrect gear display on the instrument cluster. January – February 2019, DTNA began an extensive investigation to determine the scope of the issue and identified a communication signal error between the instrument cluster and the powertrain controller to be the cause of the malfunction. February 2019, with an abundance of caution, DTNA decided to initiate a voluntary recall.*

## **Identify the Remedy**

**Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.**

*The powertrain controller will be reprogrammed for proper operation of vehicle showing correct gear selection in the instrument cluster. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.*

## **Identify the Recall Schedule**

**Describe the recall schedule for notifications.:**

*Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.*

<b>Planned Dealer Notification Begin Date:</b>	<i>04/27/2019</i>
<b>Planned Dealer Notification End Date:</b>	<i>04/27/2019</i>
<b>Planned Owner Notification Begin Date:</b>	<i>04/27/2019</i>
<b>Planned Owner Notification End Date:</b>	<i>04/27/2019</i>

**Manufacture's identification code for this recall (if applicable):** *FL-808*

**DTNA Representative;**



Andy Jones  
Manager  
Compliance and Regulatory Affairs