

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Rework Rear Tail Lamp MY18 117 (CLA-Class)	DATE: March 29, 2019

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			March 29, 2019
Campaign No. :	NHTSA ID	Campaign Desc. :	Rework Rear Tail Lamp
2019030009	19V132	19P8292003	
<p>This is to notify you of a Recall Campaign launch regarding the rear tail lamps on 12 Model Year (“MY”) 2018 CLA-Class (117 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on March 29, 2019.</p>			
Background			
Issue	Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2018 CLA-Class vehicles (117 platform) the electrical contact of the tail lamps might be impaired. An impaired electrical connection of the rear tail lamps could cause the lamps to flicker or fail to illuminate completely. Impaired lighting of the vehicle could reduce visibility, increasing the risk of a crash. The customer would receive a warning message in the instrument cluster.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the bulb sockets of the affected vehicles.		
Parts	Parts are available and can be ordered as necessary.		
Vehicles Affected			
Vehicle Model Year(s)	2018		
Vehicle Model	CLA-Class		
Vehicle Populations			
Total Recall Population	12		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new</u> MY18 CLA-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is <u>a violation of Federal Law</u> for <u>car rental companies</u> to rent new MY18 CLA-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2019030009, March 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model CLA-Class vehicles (117 platform)**
Model Year 2018
Rework Rear Tail Lamp

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018 CLA-Class vehicles (117 platform) the electrical contact of the tail lamps might be impaired. An impaired electrical connection of the rear tail lamps could cause the lamps to flicker or fail to illuminate completely. Impaired lighting of the vehicle could reduce visibility, increasing the risk of a crash. The customer would receive a warning message in the instrument cluster. An authorized Mercedes-Benz dealer will replace the bulb sockets of the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 12 vehicles are involved.

Order No. P-RC-2019030009

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check/test procedure

1. Check standing lights/parking lights (**Figure 1**) of *right* and *left* tail lamps for proper operation (AP82.10-P-8252EW).

i The standing lights/parking lights of the tail lamp must **not** flicker or fail.



Figure 1

- a. If the standing lights/parking lights of the tail lamp **flicker** or **fail**: Carry out **work procedure**.
- b. If the side marker lamp in **U.S.A./Canada** vehicles **flickers** or **fails**: Carry out **work procedure**.
- c. If the standing lights/parking lights of the tail lamp **light up**: **End measure**.
- d. If the side marker lamp in **U.S.A./Canada** vehicles **lights up**: **End measure**.

i The **findings** from the check/test procedure must be recorded **in writing in the work order**.

Work procedure

1. Replace bulb mount on **faulty** side.

i Exposure work: Carry out **only** operation steps 2 **and** 6 (AR82.10-P-4905NKC).

2. Unclip bulb mount.

i To do so, press catch tabs in direction of arrow (**Figure 2**).

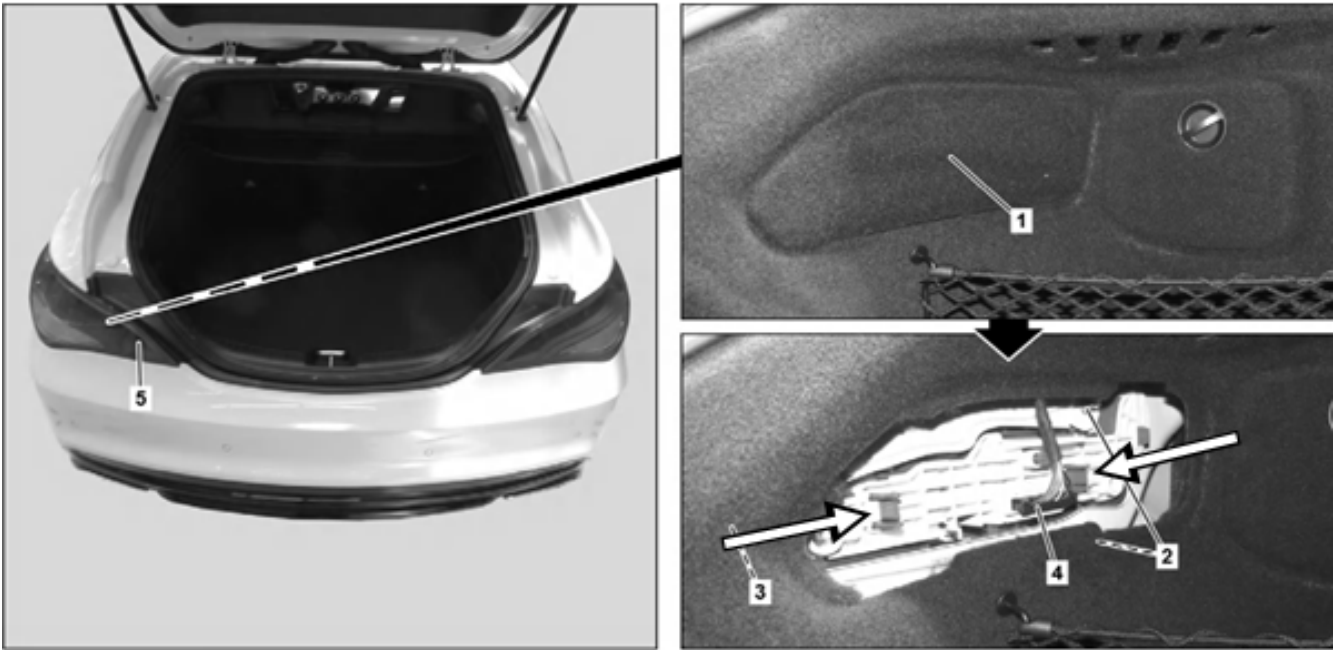


Figure 2

3. Assemble in reverse order.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
As required	Left bulb mount, SAE	A 117 820 03 77	95%
As required	Right bulb mount, SAE	A 117 820 02 77	95%

Warranty Information**With Check**

Operation: Check standing lights of tail lamp (02-2892)

Damage Code	Operation Number	Labor Time (hrs.)
82 920 03 8	02-2892	0.1

With Check and Repair

Operation: Check standing lights of tail lamp (02-2892)

Damage Code	Operation Number	Labor Time (hrs.)
82 920 03 7	02-2892	0.1
	02-2893*	0.2

 **Note**

Operation Number labor times are subject to change.