



Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED

APR 23 2019



A NAVISTAR COMPANY

Compliance Dept.

APRIL 2019

**IMPORTANT SAFETY RECALL 19501
NHTSA RECALL NO. 19V-122**

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2016 thru 2020 LT® series trucks built 12/15/2015 thru 02/08/2019 and certain 2017 and 2018 ProStar® model trucks built 03/02/2016 thru 06/12/2017 with 73 inch sleeper cab and feature code 07BKP or 07BKR (Exhaust system with horizontal aftertreatment devise and horizontal tailpipe mounted on right side).

800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 02/25/2018 thru 05/03/2019. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

REASON FOR THIS RECALL

The rear exhaust hanger bracket may crack and over time, may cause the forward hanger bracket to crack and in some cases may result in partial or full separation of the exhaust tail pipe from the vehicle.

RISK TO MOTOR VEHICLE SAFETY

If the exhaust tail pipe separates from the vehicle while in operation, a loose part in the roadway could be struck by another vehicle which increases the risk of a vehicle crash.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

DEFECT REMEDY

The repair will involve replacement of the rear exhaust hanger bracket and replacing any forward hanger bracket found cracked and any exhaust tailpipe found damaged. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour to complete.

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ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-