



**SAFETY
RECALL**

SR19-03 A

DATE :	April 2019	SECTION :	23 ACCESSORIES
SUBJECT:	EXTINGUISHER CONTROL HEAD INSPECTION		

Revision: A

Important note added

05/07/2019

DESCRIPTION

The KDS-25 fire extinguisher installed in your vehicle utilizes an electrically actuated piston actuator, fitted to the extinguisher's control head. Upon system actuation, the piston actuator depresses the extinguisher's valve stem and discharges the extinguisher. The piston actuator units, in certain batches, may not have sufficient force to depress the valve stem.

This document shows how to **inspect** the extinguisher and shows what to do in case your vehicle is equipped with an extinguisher that matches with the **piston batch codes** impacted.

IMPORTANT NOTE

We will reimburse labor upon receipt of the certification sheet at the end of this document, filled with the piston batch code and the extinguisher serial number.

The piston batch code is located beside the Month/Year information on the label (see Figure 3).

The extinguisher serial number is located on the neck of the extinguisher tank and starts with the letters "**TAR**" followed by 6 digits (see Figure 4).

APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
Volvo 9700 coaches Model Year: 2015 - 2018	From 3CET2V227 F5 [redacted] up to 3CET2V921 J5 [redacted] incl.
X3-45 VIP motorhomes Model Year: 2015 - 2018	From 2PCBS3491 FC [redacted] up to 2PCBS3493 JC7 [redacted] incl.
X3-45 VIP commercial use Model Year: 2015 - 2018	From 2PCCS349X FC [redacted] up to 2PCC33490 JC7 [redacted] incl.
X3-45 coaches Model Year: 2015 - 2018	From 2PCG33492 FC [redacted] up to 2PCG33499 JC [redacted] incl.
H3-41, H3-45 coaches Model Year: 2015 - 2018	From 2PCH33497 FC7 [redacted] up to 2PCH33499 JC [redacted] incl. and From 2PCH33492 JC [redacted] up to 2PCH33493 JC [redacted] incl.
H3-45 VIP motorhomes Model Year: 2015 - 2018	From 2PCV33499 FC [redacted] up to 2PCVS3490 JC [redacted] incl. and From 2PCVS3492 JC [redacted] up to 2PCVS349X JC [redacted] incl.
X3-45 coaches Model Year: 2016 - 2018	From 4RKG33499 G97 [redacted] up to 4RKG33498 J9 [redacted] incl.
H3-45 incomplete Model Year: 2018	2PCR33494 JC [redacted]
X3-45 incomplete Model Year: 2017	2PCS33491 HC [redacted] and 2PCS33497 HC [redacted]
X3-45 Commuter Model Year: 2015	4RKG33495 F9 [redacted]
<p>This Safety Recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>	

PROCEDURE

DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lock out & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

1. Locate the 25 lbs. extinguisher tank behind the driver side rear fender or inside the baggage compartment.



Figure 1

2. Locate the piston actuator identification label.



Figure 2

3. Record the batch code from the label on the certification sheet at the end of this document.

NOTE

The batch code is located beside the Month/Year information on the label shown in Figure 3.

Both tags on this particular extinguisher are the same. Typically only one information label and one warning label will be found on the piston actuator.



Figure 3

- Record the extinguisher serial number on the certification sheet at the end of this document.

NOTE

Extinguisher serial number is located on the neck of the extinguisher tank and starts with the letters "TAR" followed by 6 numbers.



Figure 4

- If the batch code DOES NOT match any of the recall batch codes shown in the table below, place a GREEN dot decal or a small piece of GREEN tape on the control head. The piston actuator is functional.

BATCH CODES IMPACTED

042A/15
467A/17
639A/17

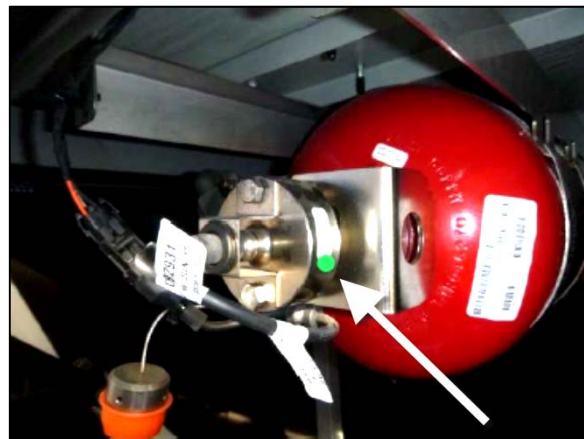


Figure 5

- Close up the extinguisher compartment.
- If the batch code matches any of the recall batch codes shown in the table ABOVE, place a RED dot decal or a small piece of RED tape on the control head. The piston actuator has to be replaced.
- If the labels are missing on the extinguisher control head, replace the piston actuator.
- Call a Prevest Service Center and make an appointment to replace the control head.

NOTE

Replacement of the control head has to be performed by a certified worker. For the Prevest Service Centers, use SCI19-13 for piston replacement procedure.



Figure 6

- Bulletin is complete.

WARRANTY

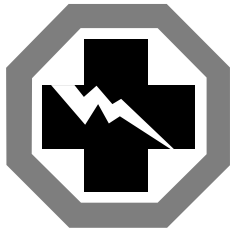
- This modification is covered by Prevost's normal warranty.
- For inspection, we will reimburse you **15 min.** of labor upon receipt of the certification sheet with the piston batch code and the extinguisher serial number recorded and a completed A.F.A.
- Please submit claim via our Online Warranty System, available at www.prevostcar.com (under service \ warranty section). Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR19-03".
- Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at prevost.onlinewarranty@volvo.com or by fax at 418-831-9301.

OTHER

VBC Bulletin	N/A
Fail Code	23.08
Defect Code	09
Syst.Cond	R
Causal Part	901125

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>
or scan the QR-Code with your smart phone.
E-mail us at technicalpublications_prev@volvo.com and type
"ADD" in the subject to receive our warranty bulletins by e-mail.





**Safety Recall
Certification Sheet
(Ref: SR19-03)**

VEHICLE SERIAL NUMBER:

PISTON ACTUATOR BATCH CODE: /

EXTINGUISHER SERIAL NUMBER: T A R

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regard to Safety Recall SR19-03 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature :	_____	Signature :	_____
Date:	_____	Date:	_____

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.

NEW OWNER: _____
BUSINESS: _____
ADDRESS (including County): _____

TELEPHONE: _____ **FAX:** _____

Please return this completed document with your A.F.A. form