



# IMPORTANT SAFETY RECALL

March 2019

This notice applies to your vehicle, **VIN:** \_\_\_\_\_

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2019 Cadillac CT6 vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 108, “Lamps, reflective devices, and associated equipment.” As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM recall N182207090.
- Schedule an appointment with your Cadillac dealer.
- This service will be performed for you at **no charge**.

### Why is your vehicle being recalled?

In these vehicles, steering-wheel rotation does not automatically deactivate the turn-signal lamps as required by section 9.1.1 of FMVSS 108. The driver can still manually deactivate the turn-signal lamps. If the driver fails to manually deactivate the vehicle’s turn-signal lamps, the activated signal may mislead pedestrians and other drivers, increasing the risk of a crash.

### What will we do?

Your Cadillac dealer will replace the turn-signal switch. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual time of approximately 30 minutes.

### What should you do?

You should contact your Cadillac dealer to arrange a service appointment as soon as possible.

### Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 19V117.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Maryann Combs  
Vice President  
Global Vehicle Safety

GM Recall: N182207090