GLOBAL SAFETY FIELD INVESTIGATIONS DCS4978 URGENT - DISTRIBUTE IMMEDIATELY

Date: February 21, 2019

Subject: N182207090 - Noncompliance Recall

Turn Signal Does Not Self-Cancel

Models: 2019 Cadillac CT6

To: Select General Motors Dealers

General Motors is releasing Noncompliance Recall N182207090 today. The total number of U.S. vehicles involved is 5. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin mid-March 2019.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated February 21, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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