



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 22, 2019

Mr. Steve Mary
Winnebago Industries, Inc
605 W Crystal Lake Rd.
Forest City, IA 50436

NEF-150MR
19V-116

Subject: Wheelchair Lift may Raise too High/FMVSS 403

Dear Mr. Mary:

This letter serves to acknowledge Winnebago Industries, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

WINNEBAGO/METRO LINK/2014

Mfr's Report Date: February 21, 2019

NHTSA Campaign Number: 19V-116

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 2

Problem Description:

Winnebago Industries, Inc. (Winnebago) is recalling certain 2014 Metro Link vehicles equipped with Ricon S-Series and K-Series Titanium Wheelchair Lifts. The wheelchair lift positioning input cam may fail while the lift is in use, allowing the platform to travel higher than the vehicle's floor height. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 403, "Platform Lift Systems."

Consequence:

If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards toward the vehicle when exiting the lift, increasing their risk of injury.

Remedy:

Winnebago will notify owners and Ricon dealers will replace the lift positioning input cam, free of charge. The recall began on February 28, 2019. Owners may contact Ricon customer service at 1-800-322-2884. Winnebago's number for this recall is 157.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please identify if Winnebago or Ricon will be filing the required quarterly recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written in a cursive style.

Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement