

Part 573 Safety Recall Report

19V-108

Manufacturer Name : Keystone RV Company

Submission Date : FEB 19, 2019

NHTSA Recall No. : 19V-108

Manufacturer Recall No. : 19-346



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 128

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Crossroads Redwood - 3401RL, 3951MB, 3991RD, 3901MB, 3901WB, 3881MD, 3881ES, 388MD, 340RL, 399RD, 395MB, 3951WB, 3981FK, 390WB, 395WB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Redwood units with Morryde Pin Box

Production Dates : AUG 16, 2018 - FEB 04, 2019

VIN Range 1 : Begin : 4YDF3402XK9340102 **End :** 4YDF39025K9340229 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population have a MORryde pin box that may have mounting bolts that were not properly torqued.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, if the improperly torqued bolts come loose there is an increased risk of failure in the pin box, which could result property damage and/or vehicle crash.

Description of the Cause : The MORryde installed pin box bolts were not properly torqued to specification when installed.

Identification of Any Warning that can Occur : Gaps between the mounting plates and the pin box.

Supplier Identification :

Component Manufacturer

Name : MORryde International, Inc
Address : 1966 Sterling Ave
Elkhart INDIANA 46516
Country : United States

Chronology :

2/1/2019 – During routine audit a gap between the mounting plates and pin box was discovered. The torque was inspected and it was determined that the torque was inadequate. Investigation opened.
2/14/2019 – MORryde informed Keystone RV that there was a torque issue with certain production dates and scope needs to be determined.
2/14/2019 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to properly torque the mounting bolts for the pin box.
How Remedy Component Differs from Recalled Component : NA
Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date : APR 14, 2019 - APR 14, 2019
Planned Owner Notification Date : APR 14, 2019 - APR 14, 2019

* NR - Not Reported