

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: 19V-106

CAN: 2019-073

Safety Advisory: 19-345

March 8, 2019

## **SAFETY ADVISORY 19-345**

«Dealer\_name»
ATTN: Service Manager
«Street»
«Street\_2»
«City», «State» «Zip»
«Country»

Dear «Dealer name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 Keystone Bullet Crossfire Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that the vehicles in the recall population have a spare tire carrier that may not have adequate support in the rear wall of the unit. Under certain conditions during travel, the spare tire carrier can loosen and detach from the rear wall leading to an increased risk of property damage and vehicle damage. The vehicles included in the recall are:

2019 Keystone Bullet Crossfire, Models: 1650EX, 1700BH, 1750RK, 1800RB, 1900RD, 2190EX, 2200BH

Serial Number Range: KT433891 - KT435352

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

## «VIN1»

## -- Serial numbers with '\*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-345, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

## KEYSTONE RV COMPANY

Rick Deisler Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada