



## FOLLOW-UP NOTICE

June 28, 2019

### **Attention: All Dealer Principals**

This is a follow-up to the notice sent to you on April 5, 2019. **THE REMEDY IS NOW AVAILABLE** for this campaign. ***The purpose of this communication is to inform you of Kia's recall implementation plan.***

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2011-2012 MY Sportage vehicles equipped with 2.4-liter engines and produced from June 11, 2010 through February 13, 2012. The oil pan may have been improperly sealed during engine production. As a result, engine oil may leak from the oil pan. If the vehicle is continued to be driven with an unrepaired oil leak, damage to the engine can occur and the vehicle could stall while in motion. An engine stall can increase the risk of a crash. There is also the possibility that a fire could occur, increasing the risk of injury.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles.

Kia will mail follow-up notices to the affected vehicle owners beginning on **July 3, 2019**

#### **What Should You Do**

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department