

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 27, 2019

Mr. J.S. (Jurassic) Park VP/PL & Regulatory Compliance Kia Motors America 111 Peters Canyon Road Irvine, CA 92606-1790

Subject: Engine Oil Leak May Cause Stall or Fire

Dear Mr. Park:

This letter serves to acknowledge Kia Motors America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-101

Makes/Models/Model Years:

KIA/SPORTAGE/2011-2012

Mfr's Report Date: February 15, 2019

NHTSA Campaign Number: 19V-101

Components: ENGINE

Potential Number of Units Affected: 32,296

Problem Description:

Kia Motors America (Kia) is recalling certain 2011-2012 Kia Sportage vehicles. The engine oil pan may leak and, if not addressed, the loss of oil may result in engine damage.

Consequence:

A damaged engine can increase the risk of a fire or it can cause an engine stall, increasing the risk of a crash.

Remedy

The remedy for this recall is still under development. Kia will notify owners beginning April 10,2019. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC174.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division Office of Defects Investigations

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Enforcement

