



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 20, 2019

Mr. Kerry Legg
Vehicle Safety and Regulatory Compliance Manager
New Flyer of America Inc.
711 Kernaghan Avenue
Winnipeg, MB
Canada R2C 3T4

NEF-150MR
19V-100

Subject: Rooftop Hatch Glass May Shatter

Dear Mr. Legg:

This letter serves to acknowledge New Flyer of America Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEW FLYER/XD40/2018
NEW FLYER/XDE60/2018
NEW FLYER/XE60/2019
NEW FLYER/XN40/2018-2019

Mfr's Report Date: February 15, 2019

NHTSA Campaign Number: 19V-100

Components:

VISIBILITY:SUN ROOF ASSEMBLY

Potential Number of Units Affected: 172

Problem Description:

New Flyer Industries Ltd. (New Flyer) is recalling certain 2018 XDE60 and XD40, 2018-2019 XN40, and 2019 XE60 heavy duty urban transit buses. The affected vehicles are equipped with an AS-3 tempered glass panel in the rooftop emergency escape hatch that may shatter in extreme cold temperatures.

Consequence:

If the roof hatch glass shatters, glass particles could fall down onto passengers, increasing the risk of injury.

Remedy:

New Flyer has notified owners, and dealers will replace the tempered glass panel, free of charge. The recall began on March 6, 2019. Owners may contact New Flyer customer service at 1-204-224-6706. New Flyer's number for this recall is R19-002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the New Flyer instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement