



# Ferrari North America, Inc.

April 2019

Dear Ferrari Dealer:

Ferrari has decided that a defect which relates to motor vehicle safety exists in MY 2017, 2018 and 2019 GTC4Lusso from VIN 221042 to VIN 242412 and MY 2018 and 2019 GTC4Lusso T vehicles from VIN 227525 to VIN 242426.



We want to assure you that our clients' safety is our priority, and we are committed to correcting this condition in their vehicles.

The current layout of the Bowden cable creates tension on the door lock mechanism which may cause the cable retaining slot to break and prevent the door from being opened when using the external handle.

The solution involves the installation of new door locks including new Bowden cables with a different length and layout on both doors for all of the affected vehicles  
This is necessary to guarantee that the door can be opened using the external handle.

## IMPORTANT

Ferrari will be notifying ALL affected MY 2017, 2018 and 2019 GTC4Lusso, and MY 2018 and 2019 GTC4Lusso T vehicle owners with two separate letters. The first notice will inform the customer about the recall and let them know that parts are currently unavailable. A second letter will be sent when the parts are available. At that time, the customer can schedule to replace the fuel vapor separator, free of charge.

Owners may contact Ferrari North America at (201) 816-2668; Ferrari's campaign number for this recall is C24000067.

You must order the necessary kit for each vehicle. Upon transmittal of the repair under the normal warranty system, we will reimburse you for the labor necessary to carry out this campaign.

It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

*Technical Department  
Ferrari North America, Inc.*



U.S.A. RECALL CAMPAIGN NO. C24000067



**GTC4LUSSO**

**GTC4LUSSO T**

Model Year 2017 – 2018 – 2019

# LH And RH Bowden Cable Replacement And Layout Review

## RECALL CAMPAIGN OVERVIEW

**INTRODUCTION:** Ferrari GTC4Lusso and GTC4Lusso T vehicles.

**SUBJECT:** Recall Campaign No. C24000067

**VEHICLES:** MY 2017, 2018 and 2019 GTC4Lusso from VIN 221042 to VIN 242412 and MY 2018 and 2019 GTC4Lusso T vehicles from VIN 227525 to VIN 242426

**CONDITION:** The current layout of the Bowden cable creates tension on the door lock mechanism which may cause the cable retaining slot to break and prevent the door from being opened when using the external handle.

**REMEDY:** The solution involves the installation of new door locks including new Bowden cables with a different length and layout on both doors for all the affected vehicles. This is necessary to guarantee that the door can be opened using the external handle. This repair takes approximately 2.1 hours to complete.



## RECALL CAMPAIGN OVERVIEW (cont.)

### PARTS INVOLVED:

The parts required to perform the update described herein, which are part of a Kit and must be ordered by you directly from FNA Spare Parts Department in the quantities needed, are listed below.

#### ➤ LHD Bowden cable layout update KIT - Code 70006115 - Qty. 1

➤ Modified Bowden cable	Code no. 891987	Qty. 2
➤ Fool proof cable layout bracket	Code no. 305724	Qty. 2
➤ RH door rear waterproof liner sheet	Code no. 087293600	Qty. 1
➤ LH door rear waterproof liner sheet	Code no. 087293900	Qty. 1
➤ LH door lock for LHD	Code no. 785970	Qty. 1
➤ RH door lock for LHD	Code no. 785971	Qty. 1
➤ Nut	Code no. 14059121	Qty. 2

Update the CRM customer database in Modis accordingly as soon as you receive any notification regarding the status of the vehicle (e.g., change of ownership, scrapping, etc.).

### SERVICES UNDER WARRANTY:

Refund for the costs incurred by the implementation of the RECALL CAMPAIGN in question, shall be made immediately after a warranty notice has been received by the Technical Service Department. This notice should include the following information:

#### GTC4Lusso vehicles

› Campaign number.....	C24000067
› Cost code.....	24
› Malfunction code.....	4709000330
› Problem code.....	01
› Operation code .....	47090003300
› Time allowance .....	2.10 hours



### GTC4Lusso T vehicles

› Campaign number.....	C24000067
› Cost code.....	24
› Malfunction code.....	4609000330
› Problem code.....	01
› Operation code .....	46090003301
› Time allowance .....	2.10 hours

Please note that the time allowance includes right and left door.

**REIMBURSEMENT:** Upon receipt of a warranty claim via Modis.



U.S.A. RECALL CAMPAIGN NO. C24000067



**GTC4LUSSO**

**GTC4LUSSOT**

Model Year 2017 – 2018 – 2019

# LH And RH Bowden Cable Replacement And Layout Review

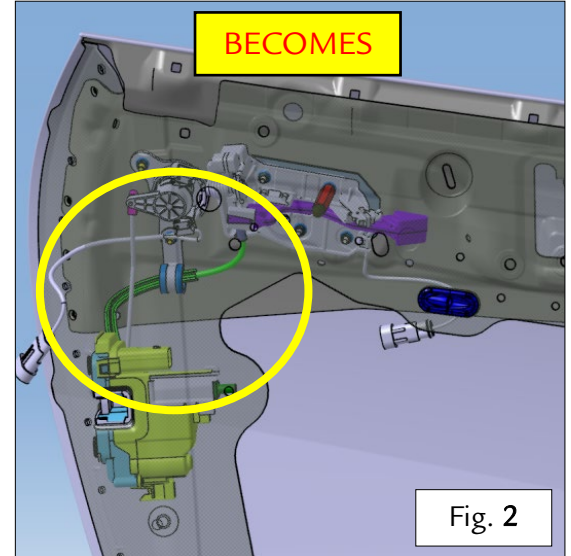
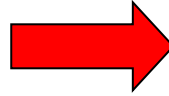
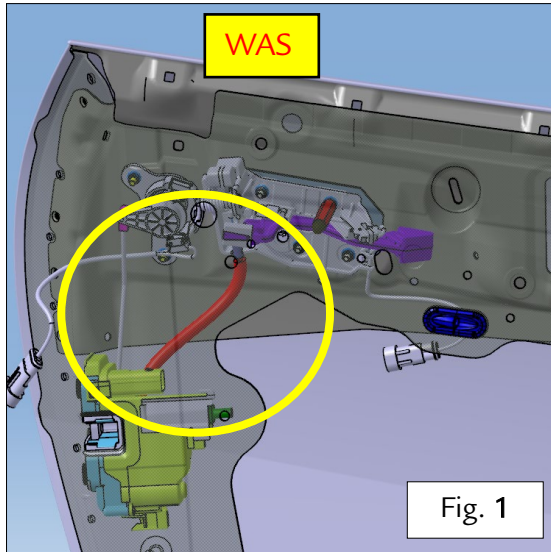
## TECHNICAL INSTRUCTIONS

Please read **all** instructions before performing this campaign.

The **RECALL CAMPAIGN** procedure described herein must be performed precisely as indicated in the following instructions:

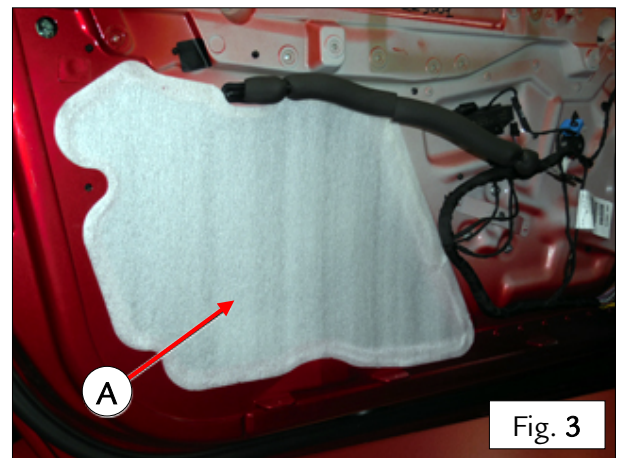
The repair, which applies to both the driver side and the passenger side doors, involves (Fig. 1 and 2):

- Replacing the cable with a longer one (50 mm longer);
- Making the cable layout fool proof with a bracket fastened to the pawl housing;
- Replacing the door lock

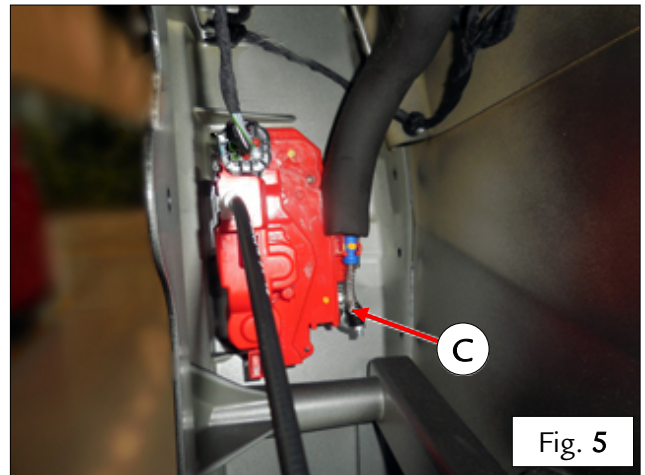
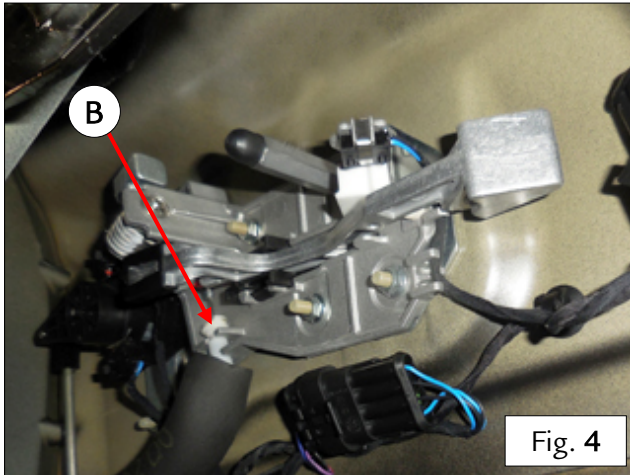


The procedure below describes what should be done on one door. The steps to follow are the same for **both** doors.

1. Remove the door panel (as described in paragraph E3.09 “Removing door panels” in the Workshop Manual);
2. Remove the rear waterproof liner sheet (A) – Fig.3;

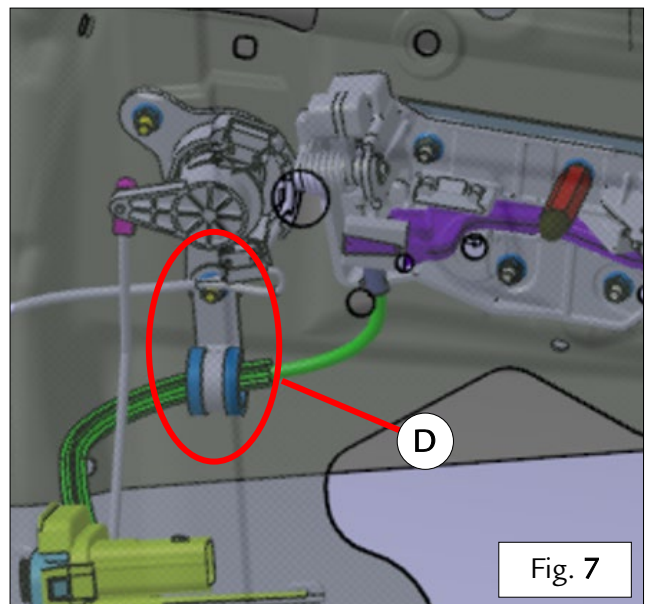
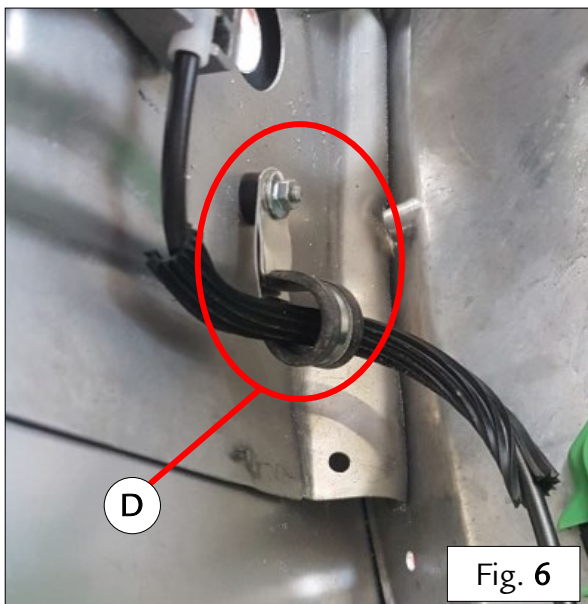


3. Detach the end of the Bowden cable on the external handle side (B, Fig.4) and door lock side (C, Fig.5);



4. Using the existing fastening for the pawl housing, fit the bracket (D), and tighten the nut to a torque of 2 Nm, class B - (Fig. 6 and 7).

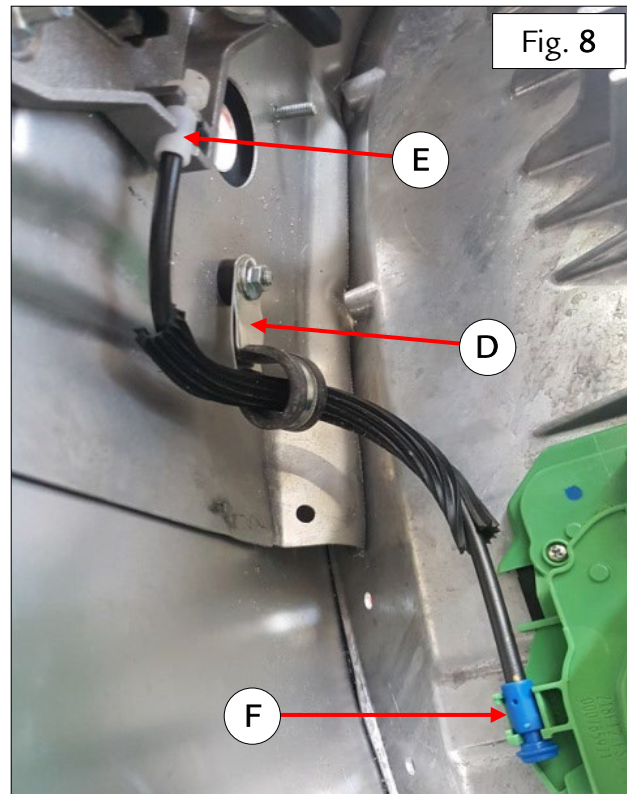
**Note:** Note that, in order to show the correct position of the bracket, the pawl housing is not shown in Figures 6 and 8.



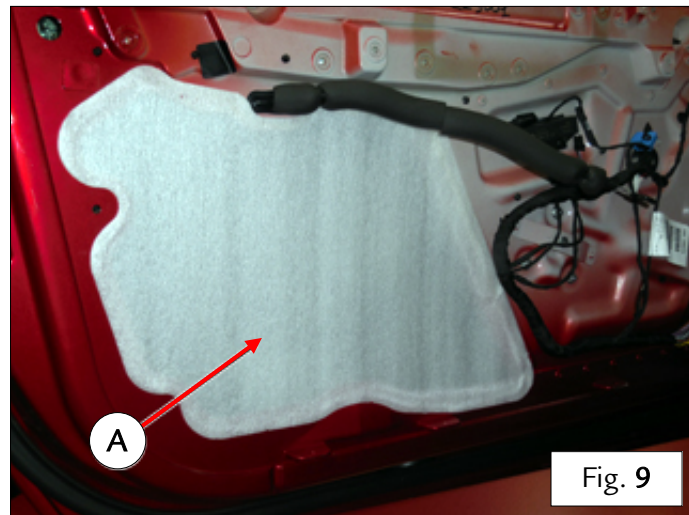
5. Replace the door lock (as described in paragraph E3.09 step “Replacing the door lock” in the Workshop Manual);



6. Attach the Bowden cable on the external handle side (E) and the door lock side (F), and pass it through the bracket (D) which has previously been installed - (Fig. 8). **Note:** the bracket does not restrain the Bowden cable but guides its lay-out when the external handle is used.



7. Replace the rear waterproof liner sheet (A) with a new one - Fig.9;



8. Refit the door panel (as described in paragraph E3.09 “Refitting door panels” in the Workshop Manual);

Thank you for your cooperation. Please do not hesitate to contact us if you have any questions