

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5089
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 17, 2019

Subject: N182204190 - Safety Recall
Chassis Cab Truck Fuel Leak

Models: 2016-2018 Chevrolet Silverado 3500
2016-2018 GMC Sierra 3500
Equipped with Dual Fuel Tanks / 6.0L Gas Engine (RPO N2N/L96)

To: All General Motors Dealers

General Motors is releasing Safety Recall N182204190 today. The total number of U.S. vehicles involved is approximately 18,574. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery February 7, 2019. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-7345 for additional information.

Customer Letter Mailing

The customer letter mailing will begin on July 31, 2019.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 17, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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