

Part 573 Safety Recall Report

19V-077

Manufacturer Name : Ford Motor Company

Submission Date : APR 23, 2019

NHTSA Recall No. : 19V-077

Manufacturer Recall No. : 19S03



Manufacturer Information :

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 27,609

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2019 Lincoln Continental

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : - Recalled vehicles contain door latches that were introduced into production on 11/30/2015 and taken out of production on 11/25/2018 (no vehicles were produced between 11/15/2018 – 11/25/2018).

- 27,609 Lincoln Continental vehicles are affected.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : NOV 30, 2015 - NOV 25, 2018

VIN Range 1 : Begin : NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The door latch in these vehicles may have an intermittently functioning pawl motor due to the buildup of silicon contamination over time that may result in a latch pawl that does not fully engage.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An intermittently operative door latch pawl motor could result in a partial latch condition, increasing the potential for the door to open while driving, increasing the risk of injury.

Description of the Cause : Silicon identified in the potting material of an internal circuit board can outgas over time, build-up, and contaminate the pawl motor commutator, potentially preventing the latch pawl motor from rotating or fully rotating.

Identification of Any Warning that can Occur : Should an unlatch or partial latch condition occur on these vehicles, the following overt warnings and indicators are provided:

- Difficulty closing the door
- Door ajar warning in the instrument cluster
- Overt text description of a door ajar and location in the message center
- Audible tone indicating door ajar
- Interior lighting illumination
- Ambient door lighting changes to red on a door that is ajar

Supplier Identification :

Component Manufacturer

Name : Magna International
Address : 581 Newpark Blvd
Newmarket FOREIGN STATES L3Y 4X7
Country : Canada

Chronology :

Chronology provided as an attachment.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the latch assemblies replaced on all four doors. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in March 2019. The ending date for reimbursement eligibility is March 25, 2019.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : The circuit board in the remedy component does not include any silicon content.

Left Front: GD9B F219A65 B & GD9B F219A65 C
Right Front: GD9B F219A64 B & GD9B F219A64 C
Left Rear: GD9B F264B53 B & GD9B F264B53 C
Right Rear: GD9B F264B52 B & GD9B F264B52 C

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on February 12, 2019. Mailing of owner notification letters is expected to begin April 1, 2019, and is expected to be completed by April 5, 2019.

Planned Dealer Notification Date : FEB 12, 2019 - FEB 12, 2019

Planned Owner Notification Date : APR 01, 2019 - APR 05, 2019

* NR - Not Reported