

# IMPORTANT SAFETY RECALL 19V-073

1/28/19

Body Serial No. xxxxxxxx      Chassis VIN: xxxxxxxxxx

Subject: Whelen Engineering NHTSA Recall Number 18E-063

Dear Customer,

This notice is being sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Life Line Emergency Vehicles (Life Line) is recalling certain 2017-2019 Type I and Type III ambulances built on Ford F-Series, Ford E Series, Freightliner, Chevrolet Cutaway G-Series, Dodge Chassis Cab, Navistar and Kenworth Chassis, equipped with Whelen accessory brake lights. Depending on the specific wiring of the vehicle, the brake lights may falsely illuminate even without the brake pedal being pressed.

If the brake lights falsely illuminate, other drivers could become confused, increasing the risk of a crash.

We have included a letter from Whelen Engineering that identifies the recall and clearly identifies the remedy. Whelen Engineering will provide replacement brake lights, free of charge.

**Contact Whelen Engineering to remedy the defect:**

**Phone: 860-526-9504**

**Life Line Emergency Vehicles contact information:**

**Phone: 563-578-3317**

**Email: [bwaggoner@lifelineambulance.com](mailto:bwaggoner@lifelineambulance.com)**

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee as prescribed by 577.7 within 10 days.

If you no longer own this vehicle please provide us with contact information of the current owner.

If you are unable to complete this repair either through Whelen Engineering, or Life Line Emergency Vehicles you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200

New Jersey Avenue, S.E., Washington, DC 20590 or call Auto Safety Hotline at 1-888-327-4236 and (TTY 1-800-424-9153; or go to [www.safercar.gov](http://www.safercar.gov)

Sincerely,

