



New Safety Recall Advanced Communication – V07

FCA US LLC (FCA US) has announced a safety recall on certain 2019 model year (DT) RAM 1500 Pickup vehicles equipped with Power Adjustable Pedals (Sales Code XAM or XAP).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an adjustable brake pedal assembly that allows the brake pedal adjustment to over travel. This could cause the brake pedal to become separated from the pedal assembly. If the brake pedal separates from the adjustable pedal assembly, the driver may be unable to use the brake pedal to apply the service brakes, which can cause a vehicle crash without prior warning.

FCA US urges customers affected by this recall to refrain from using the adjustable pedal feature until their vehicles are serviced. Further, FCA US reminds customers not to use the adjustable pedal feature while driving, as stated in their owner's manuals. Customers with questions or concerns may call 1-800-853-1403.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to repair the adjustable pedal assembly. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC