

Daimler Trucks North America LLC

Daimler Trucks North America LLC
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March 2019
INT FL806-01
Interim Recall Notice
NHTSA #19V-066

IMPORTANT SAFETY RECALL

See enclosed VIN list.

Subject: Freightliner Cascadia Steering Wheel Airbags

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Cascadia vehicles manufactured August 3, 2017, through January 30, 2019.

On specific vehicles, an unintended deployment of the steering wheel air bag may occur under certain circumstances. The unintended deployment of a steering wheel air bag may be caused when certain electrical grounds are improperly assembled. This may cause risk of injury to the driver and potential increase in the risk of a crash.

Currently, the root cause for this issue is still under investigation. In the interim, the steering wheel air bag will be temporarily removed and a new steering wheel cover installed. Please contact an authorized Daimler Trucks North America dealer to arrange to have the interim recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com. On the menu tab, select "Contact," scroll down to "Find a Dealer," and select the appropriate brand. The Recall will take approximately four hours and will be performed at no charge to you.

You will be notified by mail when the final remedy is available. ***All vehicles that have the interim repair performed will also require the final repair.***

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure