## ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada Western Star and Sterling Dealers - U.S. and Canada FCCC Dealers - U.S. and Canada Direct Warranty Customers - U.S. and Canada **Export Distributors** 

## Daimler Trucks North America LLC

## WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 Portland, Oregon 97208-4090 800-547-0712

If you have questions about this Letter, please

submit your inquiry on the Web using the WSC Link on DTNAConnect

REF #: ICI19-050 Effective: 07/12/19

Release: 09/20/19

SUBJECT: FL806 – Removed Airbag Handling and Shipping Instructions

This letter is to ensure that airbags removed during interim recall INT FL806 and final recall FL806 are NOT "scrapped" or "returned" as per the warranty failed parts tracking report. Airbags removed as part of the final remedy, FL806, are being shipped to a recycling and disposal facility.

Please follow the instructions for shipping airbags removed as part of INT FL806 and FL806. These instructions, along with receiving reimbursement for those expenses, are included in the revised FL806 recall bulletin, starting on page 20.

In summary, during the interim repair, INT FL806, dealers were to remove and retain the airbags at the dealership in a "Hold" status until the final remedy was released. Airbags removed as part of INT FL806 are to be consolidated and shipped to General Dynamics, where they will be safely destroyed. There are packing and documentation requirements that must be followed. Costs associated with storing and shipping of these airbags may be reimbursed on claims for the final recall repair. See page 20 of the current revised FL806 bulletin posted on DTNAConnect for shipping and reimbursement instructions.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.